

## UNIT 4 ON THE PHONE

## WORDS YOU HAVE TO KNOW - BİLMENİZ GEREKEN KELİMELEER

<b>addiction</b>	ba ımlılık	<b>go out</b>	dı arı çıkmak
<b>alright</b>	pekala	<b>guys</b>	millet/insanlar
<b>angry</b>	kızgın	<b>hang on</b>	beklemek(telefonda)
<b>appointment</b>	randevu	<b>hang up</b>	kapatmak(telefonu)
<b>as a result</b>	sonuç olarak	<b>headmaster</b>	müdür
<b>as soon as possible</b>	en kısa sürede	<b>hear</b>	duymak
<b>ask</b>	sormak/istemek	<b>hold on</b>	beklemek
<b>available</b>	müsait/mevcut	<b>homeless</b>	evsiz
<b>book</b>	yer ayırmak/rezerve etmek	<b>introduce</b>	tanıtmak
<b>bored</b>	sıkılmış	<b>inviter</b>	davet eden
<b>break into</b>	zorla girmek(eve)	<b>issue</b>	sorun
<b>burglar</b>	hırsız	<b>joke</b>	aka
<b>call</b>	aramak	<b>keep calm</b>	sakin kalmak
<b>call back</b>	geri aramak	<b>keep in touch</b>	ileti imde kalmak
<b>call center</b>	ça rı merkezi	<b>know</b>	bilmek
<b>calm down</b>	sakinle mek	<b>later</b>	daha sonra
<b>carry</b>	ta ımak	<b>latest</b>	en son
<b>check</b>	kontrol etmek	<b>leave</b>	bırakmak
<b>concentration</b>	odaklanma	<b>line</b>	hat
<b>connect</b>	ba lamak	<b>local</b>	yerel
<b>connection</b>	ba lantı	<b>look forward to</b>	dört gözle beklemek
<b>contact</b>	temas kurmak	<b>louder</b>	daha yüksek sesle
<b>conversation</b>	sohbet	<b>lovely</b>	ho / irin
<b>cool</b>	havalı	<b>medicine</b>	tıp
<b>crazy</b>	çılgın	<b>meet</b>	bulu mak
<b>customer</b>	mü teri	<b>meet up</b>	bulu mak
<b>decide</b>	karar vermek	<b>misunderstanding</b>	yanlı anlama
<b>decision</b>	karar	<b>municipality</b>	belediye
<b>dial</b>	aramak/çevirmek(numara)	<b>neighbour</b>	kom u
<b>disturb</b>	rahatsız etmek	<b>notice</b>	farketmek
<b>doorbell</b>	kapı zili	<b>on time</b>	zamanında
<b>each other</b>	birbirlerini	<b>part</b>	kısım/parça
<b>embarrassed</b>	mahcup	<b>pick up</b>	açmak(telefonu)
<b>emergency</b>	acil durum	<b>polite</b>	kibar
<b>engaged</b>	me gul(hat)	<b>press</b>	basmak
<b>essential</b>	gerekli	<b>pro</b>	artı/avantaj
<b>evolve</b>	de i mek	<b>provide</b>	sa lamak
<b>express</b>	ifade etmek	<b>put through</b>	ba lamak(telefon)
<b>extension</b>	dahili(hat)	<b>receive</b>	almak
<b>faculty</b>	fakülte	<b>rescue</b>	kurtarmak
<b>addiction</b>	ba ımlılık	<b>reservation</b>	rezervasyon
<b>forget</b>	unutmak	<b>reserve</b>	yer ayırmak/rezerve etmek
<b>generous</b>	cömert	<b>response</b>	cevap
<b>get</b>	ça ırmak(telefonda)	<b>ring</b>	çalmak
<b>get back</b>	geri dönmek	<b>room</b>	oda
<b>get help</b>	yardım almak	<b>scared</b>	korkmu
<b>go on</b>	devam etmek	<b>go out</b>	dı arı çıkmak



## MAKING AND ANSWERING A PHONE CALL - TELEFON GÖRÜŞMESİ YAPMAK VE CEVAPLAMAK

Can I leave a message, please?	Mesaj bırakabilir miyim lütfen?
Can I speak to the manager, please?	Müdürle görüşebilir miyim, lütfen?
Can you hold on a moment, please?	Bir dakika bekler misiniz, lütfen?
Can you please tell him that Jim called?	Ona Jim'in aradığını söyleyebilir misiniz lütfen?
Can you repeat the name, please?	Lütfen ismi tekrarlayabilir misiniz?
Can you say that Sarah phoned?	Sarah'ın aradığını söyleyebilir misiniz?
Could / May I ask who's calling?	Kimin aradığını sorabilir miyim?
Could I speak to Steve, please?	Steve ile konuşabilir miyim, lütfen?
Could I take your name and number?	İsminizi ve numaranızı alabilir miyim?
Could you ask him to call me?	Beni aramasını söyleyebilir misiniz?
Could you put me through to Mr Ronald, please?	Beni, Bay Ronald'a bağlayabilir misiniz lütfen?
Could you repeat that, please?	Tekrar edebilir misiniz, lütfen.
Do you want to leave a message?	Mesaj bırakmak ister misiniz?
Hang on a minute, please.	Bir dakika bekleyin, lütfen.
He has gone out.	Dışarı çıktı.
He is out.	Dışarıda.
Hello, John speaking.	Merhaba, John konuşuyor / ben John.
Hold on.	Bekleyin.
How can I help you?	Nasıl yardımcı olabilirim?
I'll call back later.	Ben daha sonra arayacağım.
I'll call you, later.	Sizi daha sonra arayacağım.
I'll check	Bir bakayım. / Kontrol edeyim.
I'll connect you.	Bağlıyorum.
I'll get him.	Çağıracağım.
I'm afraid, Mr Smith isn't available now.	Korkarım ki Bay Smith şu an uygun / müsait değil.
I'm sorry, he's not available at the moment.	Üzgünüm, şu an uygun / müsait değil.
I'll try again later.	Daha sonra tekrar denerim.
I think you've got the wrong number.	Sanırım yanlış numara aradınız.
Is Steve there / in?	Steve orada mı?
Is that Pamela?	Pamela ile mi görüşüyorum?
It's Ina.	Ben Ina.
Let me try to connect you.	Sizi bağlamaya çalışayım.
May / Can I take a message?	Mesaj alabilir miyim?
May I help you?	Size yardımcı olabilir miyim?
One moment, please.	Bir dakika, lütfen.
She's out at the moment.	Şu an dışarıda.
She's not here.	O burada değil.
Thanks for calling.	Aradığınız için teşekkürler.
This is Shamil.	Ben Shamil.
Who's calling?	Kim arıyor?
Why don't you call back?	Neden tekrar aramıyorsun?
Why don't you text later?	Neden sonra mesaj atmıyorsun?
Would you like to leave a message?	Mesaj bırakmak ister misiniz?
Yes, speaking.	Evet, görüşüyorsunuz. / Evet, benim.

## VOCABULARY EXERCISE 1 - MULTIPLE CHOICE

**1. çok üzgünüm**

A. usage B. shooting C. terribly sorry  
D. pick up

**2. birbirlerini**

A. doorbell B. each other C. available  
D. crazy

**3. basmak**

A. press B. response C. surprised  
D. customer

**4. dı arı çıkmak**

A. sleepy B. go out C. each other  
D. disturb

**5. kullanım**

A. usage B. local C. press D. room

**6. ileti imde kalmak**

A. generous B. keep in touch C.  
embarrassed D. terribly sorry

**7. unutmak**

A. strangers B. call back C. forget D. get  
back

**8. sakın kalmak**

A. keep calm B. joke C. dial D. inviter

**9. rezervasyon**

A. reservation B. available C.  
municipality D. forget

**10. ba lamak(telefon)**

A. connection B. put through C. reserve  
D. each other

**11. cevap**

A. response B. as soon as possible C.  
later D. essential

**12. mü teri**

A. appointment B. neighbour C. carry  
D. customer

**13. akıllı**

A. smart B. go out C. conversation  
D. available

**14. sulamak**

A. connect B. water C. notice  
D. concentration

**15. randevu**

A. appointment B. calm down C. meet  
D. as a result

**16. ifade etmek**

A. express B. look forward to C. notice  
D. room

**17. müdür**

A. headmaster B. go on C. response  
D. cool

**18. kısım/parça**

A. dial B. part C. bored D. room

**19. mahcup**

A. embarrassed B. contact C. put  
through D. faculty

**20. silahlı saldırı**

A. shooting B. appointment C. call back  
D. usage

**21. sormak/istemek**

A. book B. connection C. put through  
D. ask

**22. varsaymak**

A. response B. suppose C. provide  
D. polite

**23. karar vermek**

A. polite B. call center C. on time  
D. decide

**24. yer ayırmak/rezerve etmek**

A. reserve B. hang on C. generous  
D. later

**25. sıkılmı**

A. bored B. solve C. ask D. sleepy

**26. millet/insanlar**

A. each other B. guys C. reservation D.  
faculty

**27. geri aramak**

A. calm down B. provide C. solve  
D. call back

**28. aramak/çevirmek(numara)**

A. dial B. break into C. water D. call

**29. not almak**

A. homeless B. addiction C. take a  
memo D. lovely

**30. evsiz**

A. get B. homeless C. guys D. issue

**31. fakülte**

A. forget B. go on C. faculty D. get

**32. hat**

A. decision B. line C. express  
D. headmaster

**33. hırsız**

A. on time B. homeless C. burglar  
D. calm down

**34. yabancılar**

A. rescue B. strangers C. introduce  
D. engaged

**35. bilmek**

A. crazy B. keep calm C. know  
D. addiction

**36. çözmek(sorun)**

A. get help B. pro C. decide D. solve

**37. tıp**

A. decide B. line C. medicine  
D. strangers

**38. kurtarmak**

A. decision B. hold on C. call back  
D. rescue

**39. de i mek**

A. disturb B. lovely C. evolve D. meet

**40. kızgın**

A. hear B. angry C. part D. seem

**41. a ırmı**

A. crazy B. notice C. surprised D. call

**42. sorun**

A. hang on B. issue C. put through  
D. inviter

**43. merak etmek**

A. reservation B. break into C. wonder  
about D. neighbour

**44. sohbet**

A. lovely B. conversation C. surprised  
D. louder

**45. beklemek(telefonda)**

A. homeless B. terribly sorry C. rescue  
D. hang on

**46. bulu mak**

A. meet B. take place C. security  
D. shooting

**47. daha sonra**

A. pick up B. book C. latest D. later

**48. kom u**

A. concentration B. neighbour C. meet  
up D. sleepy

**49. çılgın**

A. local B. express C. keep calm  
D. crazy

**50. tanıtmak**

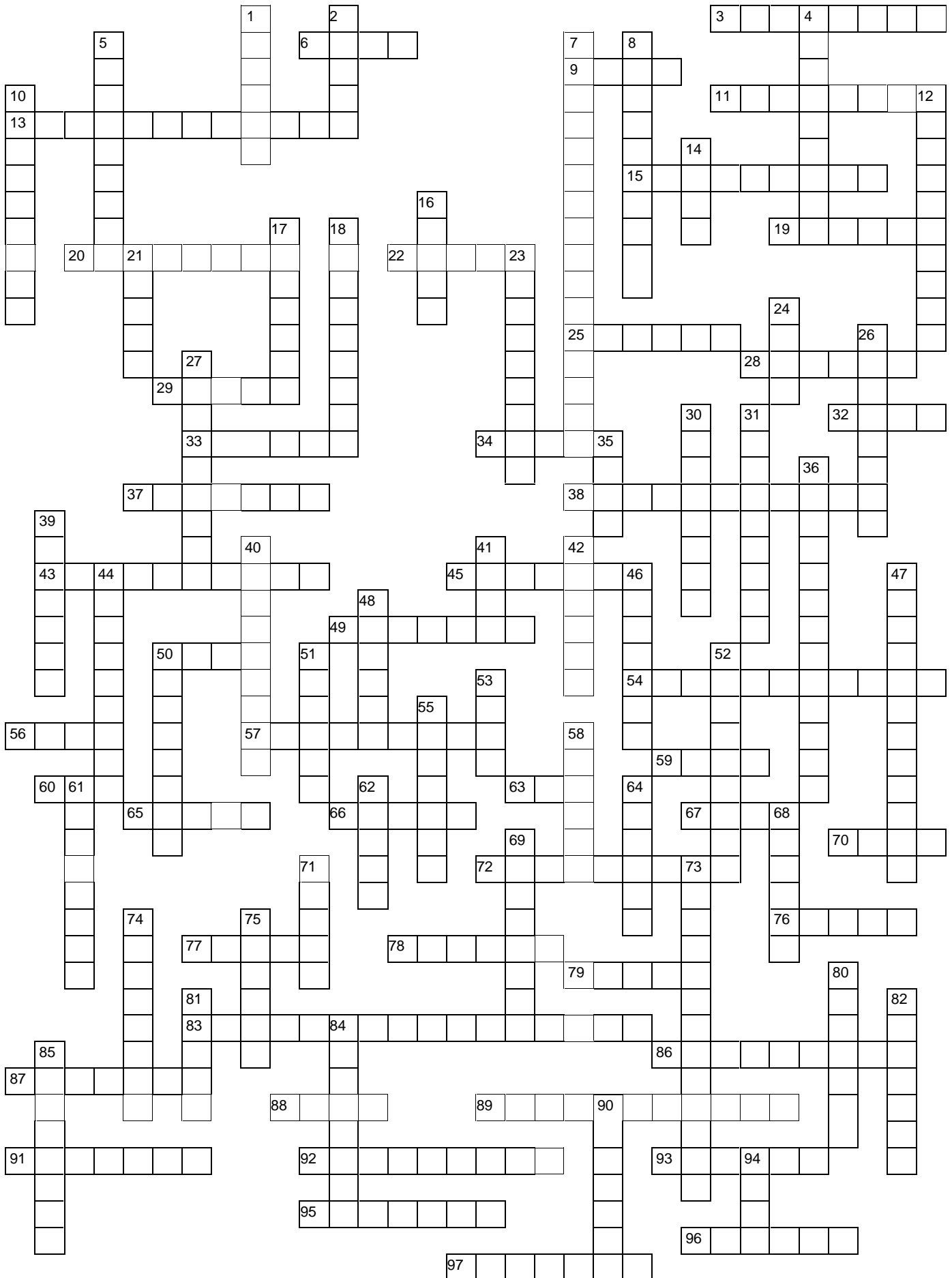
A. cool B. seem C. introduce D. decide

<p><b>51. havah</b> A. receive B. headmaster C. break into D. cool</p> <p><b>52. müsait/mevcut</b> A. alright B. available C. customer D. decision</p> <p><b>53. karar</b> A. forget B. smart C. introduce D. decision</p> <p><b>54. sa lamak</b> A. provide B. available C. contact D. medicine</p> <p><b>55. yer ayırmak/rezerve etmek</b> A. surprised B. take a note C. contact D. book</p> <p><b>56. evet</b> A. go out B. yeap C. notice D. issue</p> <p><b>57. çalmak</b> A. call center B. available C. lovely D. ring</p> <p><b>58. ça ırmak(telefonda)</b> A. know B. get C. look forward to D. latest</p> <p><b>59. acil durum</b> A. pro B. burglars C. emergency D. response</p> <p><b>60. rahatsız etmek</b> A. water B. disturb C. latest D. addiction</p> <p><b>61. zorla girmek(eve)</b> A. get help B. reserve C. shooting D. break into</p> <p><b>62. ho / irin</b> A. lovely B. express C. take a note D. louder</p> <p><b>63. odaklanma</b> A. connect B. appoinment C. concentration D. take place</p> <p><b>64. temas kurmak</b> A. leave B. contact C. water D. take a memo</p> <p><b>65. yanlış anlama</b> A. pick up B. express C. misunderstanding D. receive</p>	<p><b>66. en son</b> A. contact B. latest C. strangers D. take a note</p> <p><b>67. bırakmak</b> A. leave B. call back C. provide D. reservation</p> <p><b>68. aramak</b> A. as a result B. call C. crazy D. security</p> <p><b>69. dört gözle beklemek</b> A. look forward to B. alright C. bored D. introduce</p> <p><b>70. bulmak</b> A. press B. meet up C. neighbour D. ring</p> <p><b>71. pekala</b> A. appointment B. keep in touch C. alright D. cool</p> <p><b>72. açmak(telefonu)</b> A. pick up B. homeless C. bored D. generous</p> <p><b>73. farketmek</b> A. notice B. alright C. keep calm D. receive</p> <p><b>74. daha yüksek sesle</b> A. keep in touch B. louder C. part D. usage</p> <p><b>75. cömert</b> A. generous B. embarrassed C. municipality D. evolve</p> <p><b>76. almak</b> A. leave B. call back C. carry D. receive</p> <p><b>77. yerel</b> A. local B. engaged C. addiction D. room</p> <p><b>78. korkmu</b> A. surprised B. scared C. decide D. as a result</p> <p><b>79. yer almak/meydana gelmek</b> A. take place B. extension C. ask D. essential</p> <p><b>80. artı/avantaj</b> A. pro B. louder C. know D. smart</p> <p><b>81. kontrol etmek</b> A. check B. cool C. local D. shooting</p>	<p><b>82. ba lamak</b> A. call center B. connect C. lovely D. on time</p> <p><b>83. zamanında</b> A. on time B. dial C. pro D. rescue</p> <p><b>84. not almak</b> A. take a note B. take place C. keep calm D. burglars</p> <p><b>85. beklemek</b> A. polite B. essential C. introduce D. hold on</p> <p><b>86. me gul(hat)</b> A. call back B. engaged C. take place D. homeless</p> <p><b>87. ça rı merkezi</b> A. embarrassed B. go on C. addiction D. call center</p> <p><b>88. duymak</b> A. hear B. as soon as possible C. rescue D. notice</p> <p><b>89. geri dönmek</b> A. get back B. take a note C. available D. book</p> <p><b>90. en kısa sürede</b> A. room B. as soon as possible C. hear D. usage</p> <p><b>91. davet eden</b> A. latest B. on time C. customer D. inviter</p> <p><b>92. gerekli</b> A. essential B. look forward to C. keep in touch D. take place</p> <p><b>93. ba lantı</b> A. seem B. homeless C. connection D. get back</p> <p><b>94. gibi görünmek</b> A. bored B. seem C. alright D. each other</p> <p><b>95. uykulu</b> A. call B. look forward to C. sleepy D. connect</p> <p><b>96. dahili(hat)</b> A. guys B. extension C. connect D. doorbell</p>
------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

## VOCABULARY EXERCISE 2 - TRANSLATE INTO TURKISH

1. put through	.....	51. room	.....
2. take place	.....	52. press	.....
3. generous	.....	53. each other	.....
4. doorbell	.....	54. inviter	.....
5. express	.....	55. take a memo	.....
6. latest	.....	56. issue	.....
7. medicine	.....	57. provide	.....
8. go out	.....	58. on time	.....
9. keep calm	.....	59. call center	.....
10. forget	.....	60. reservation	.....
11. decision	.....	61. burglar	.....
12. later	.....	62. contact	.....
13. customer	.....	63. check	.....
14. connect	.....	64. part	.....
15. call back	.....	65. introduce	.....
16. dial	.....	66. rescue	.....
17. keep in touch	.....	67. reserve	.....
18. leave	.....	68. bored	.....
19. yeap	.....	69. decide	.....
20. disturb	.....	70. scared	.....
21. terribly sorry	.....	71. extension	.....
22. as a result	.....	72. homeless	.....
23. cool	.....	73. neighbour	.....
24. joke	.....	74. pick up	.....
25. meet up	.....	75. call	.....
26. connection	.....	76. get	.....
27. pro	.....	77. essential	.....
28. hear	.....	78. look forward to	.....
29. solve	.....	79. conversation	.....
30. emergency	.....	80. lovely	.....
31. surprised	.....	81. addiction	.....
32. notice	.....	82. know	.....
33. strangers	.....	83. water	.....
34. line	.....	84. misunderstanding	.....
35. go on	.....	85. get help	.....
36. municipality	.....	86. usage	.....
37. take a note	.....	87. available	.....
38. polite	.....	88. embarrassed	.....
39. engaged	.....	89. smart	.....
40. suppose	.....	90. break into	.....
41. concentration	.....	91. ring	.....
42. meet	.....	92. as soon as possible	.....
43. get back	.....	93. hold on	.....
44. faculty	.....	94. alright	.....
45. wonder about	.....	95. hang on	.....
46. crazy	.....	96. book	.....
47. ask	.....	97. evolve	.....
48. response	.....	98. angry	.....
49. louder	.....	99. guys	.....
50. shooting	.....	100. local	.....

## VOCABULARY EXERCISE 3 - CROSSWORD



## ACROSS

3. tıp
6. bilmek
9. gibi görünmek
11. korkmu
13. belediye
15. sonuç olarak
19. kurtarmak
20. karar
22. bırakmak
25. uykulu
28. unutmak
29. daha sonra
32. millet/insanlar
33. beklemek
34. sulamak
37. geri dönmek
38. merak etmek
43. ba lamak(telefon)
45. almak
49. fakülte
50. duymak
54. mahcup
56. aka
57. dahili(hat)
59. evet
60. artı/avantaj
63. ça ırmak(telefonda)
65. sorun
66. dı arı çıkmak
67. devam etmek
70. yer ayırmak/rezerve etmek
72. yer almak/meydana gelmek
76. çılgın
77. kullanım
78. karar vermek
79. çözmek(sorun)
83. yanlı anlama
86. zorla girmek(eve)
87. hırsız
88. kısım/parça
89. rezervasyon
91. temas kırmak

## DOWN

1. ho / irin
2. kızgın
4. tanıtmak
5. müsait/mevcut
7. en kısa sürede
8. müdür
10. acil durum
12. ça rı merkezi
14. aramak
16. kontrol etmek
17. davet eden
18. ba ımlılık
21. ta ımak
23. gerekli
24. havalı
26. güvenlik
27. birbirlerini
30. cömert
31. yabancılar
35. oda
36. dört gözle beklemek
39. varsaymak
40. a ırmı
41. bulu mak
42. açmak(telefonu)
44. not almak
46. ifade etmek
47. sohbet
48. baklemek(telefonda)
50. evsiz
51. bulu mak
52. not almak
53. çalmak
55. rahatsız etmek
58. zamanında
61. cevap
62. yerel
64. de i mek
68. farketmek
69. sakınle mek
71. sıkılmı
73. odaklanma
74. sakın kalmak
75. en son
80. ba lamak
81. akıllı
82. sa lamak

2

2

## VOCABULARY EXERCISE 4 - TRANSLATE INTO ENGLISH

1. ta ımak	.....	51. randevu	.....
2. çok üzgünüm	.....	52. merak etmek	.....
3. kibar	.....	53. ba ılamak(telefon)	.....
4. kapı zili	.....	54. baklemek(telefonda)	.....
5. almak	.....	55. aramak/çevirmek(numara)	.....
6. oda	.....	56. cevap	.....
7. odaklanma	.....	57. daha yüksek sesle	.....
8. kızgın	.....	58. sıkılmı	.....
9. daha sonra	.....	59. yardım almak	.....
10. ileti imde kalmak	.....	60. mü teri	.....
11. not almak	.....	61. ça rı merkezi	.....
12. ba ılantı	.....	62. basmak	.....
13. varsaymak	.....	63. kapatmak(telefonu)	.....
14. mahcup	.....	64. ba ımlılık	.....
15. yerel	.....	65. sonuç olarak	.....
16. çözmek(sorun)	.....	66. sakın kalmak	.....
17. silahlı saldırı	.....	67. sa ılamak	.....
18. sohbet	.....	68. bilmek	.....
19. bulu mak	.....	69. çılgın	.....
20. devam etmek	.....	70. hırsız	.....
21. fakülte	.....	71. ba ılamak	.....
22. uykulu	.....	72. sorun	.....
23. beklemek	.....	73. acil durum	.....
24. tanıtmak	.....	74. artı/avantaj	.....
25. bırakmak	.....	75. kom u	.....
26. yer almak/meydana gelmek	.....	76. bulu mak	.....
27. me gul(hat)	.....	77. ho / irin	.....
28. karar	.....	78. ça ırmak(telefonda)	.....
29. yer ayırmak/rezerve etmek	.....	79. akıllı	.....
30. yabancılar	.....	80. zamanında	.....
31. hat	.....	81. karar vermek	.....
32. aramak	.....	82. davet eden	.....
33. gerekli	.....	83. çalmak	.....
34. cömert	.....	84. açmak(telefonu)	.....
35. dört gözle beklemek	.....	85. evet	.....
36. sakınle mek	.....	86. sulamak	.....
37. müdür	.....	87. dahili(hat)	.....
38. dı arı çıkmak	.....	88. tıp	.....
39. kontrol etmek	.....	89. belediye	.....
40. aka	.....	90. geri aramak	.....
41. ifade etmek	.....	91. rezervasyon	.....
42. temas kurmak	.....	92. kısım/parça	.....
43. not almak	.....	93. duymak	.....
44. rahatsız etmek	.....	94. gibi görünmek	.....
45. de i mek	.....	95. millet/insanlar	.....
46. korkmu	.....	96. en kısa sürede	.....
47. evsiz	.....	97. yer ayırmak/rezerve etmek	.....
48. geri dönmek	.....	98. unutmak	.....
49. sormak/istemek	.....	99. havalı	.....
50. farketmek	.....	100. güvenlik	.....

## TEST 1 - VOCABULARY

1. If the telephone is in use, it means that it is \_\_\_\_\_ .

- A) contact B) engaged  
C) available D) dial

2. A: How many text messages do you send a day?

B: \_\_\_\_\_ 25 a day.

- A) Around B) Conversation  
C) Language D) Engaged

3. I'm afraid he is not \_\_\_\_\_ at the moment. He has gone out.

- A) communication B) sorry  
C) effect D) available

4. Parents are \_\_\_\_\_ about the negative effects of using too much mobile phones on teenagers.

- A) interested B) crazy  
C) worried D) terrific

5. Sorry, he is out. Do you want to \_\_\_\_\_ a message?

- A) call B) leave  
C) connect D) translate

6. Teachers believe that text language has a big \_\_\_\_\_ on teenagers.

- A) influence B) entertainment  
C) favour D) invitation

7. My best friend, Jack, loves \_\_\_\_\_ text messages. He always sends and receives a lot of SMS messages.

- A) exchanging B) trusting  
C) matching D) asking

8. I don't know anything about computers. They are too \_\_\_\_\_ for me. Can you help me buy one?

- A) out of order B) communication  
C) unfair D) sophisticated

9. I don't like using technology for \_\_\_\_\_ because I always prefer talking face to face.

- A) language B) effect  
C) social network D) communication

10. Could you ask him to \_\_\_\_\_ me? My number is 0 585 123 56 89.

- A) need B) contact  
C) repeat D) hang on

11. \_\_\_\_\_ on a moment. I'll get him.

- A) Hold B) Ask  
C) Hear D) Call

12. Most people think that teens \_\_\_\_\_ too much time sending text messages or using social networks.

- A) manage B) pick up  
C) spend D) communicate

13. A: How do you usually \_\_\_\_\_ with your friends?

B: I usually make a phone call and sometimes send text messages.

- A) keep in touch B) ask  
C) hold on D) repeat

14. If you call your friends, you are the \_\_\_\_\_ .

- A) sender B) caller  
C) event D) receiver

15. Most parents believe that using mobile phones too much is \_\_\_\_\_ because it can be dangerous for teens' health.

- A) available B) wrong  
C) signal D) network

16. If your friend calls you, you are the \_\_\_\_\_ .

- A) sender B) caller  
C) event D) receiver

17. My buddy, Dan always \_\_\_\_\_ more than 200 text messages a day. I think that's too much!

- A) hangs up B) among  
C) sends D) borrows

18. Could you give me more \_\_\_\_\_ about it, please? I need more details.

- A) entertainment B) information  
C) ancient D) language

19. A: We're going to the amputee team's \_\_\_\_\_. Would you like to come with us?

B: I am not really into football. Thanks anyway.

- A) match B) memo  
C) network D) user

20. Dan : Hello, Jack. This is Dan. We're going to a concert tonight. Would you like to join us?

Jack : I'm not sure. I have to ask my father. I'll get back to you.

Dan : OK. Let me \_\_\_\_\_ if you can come. Bye.

- A) know B) go  
C) believe D) think

## TEST 2 - VOCABULARY

1. I tried to call you again and again last night, but you didn't \_\_\_\_\_. Where were you?

- A) hold on                      B) look after  
C) depend on                  D) pick up

2. Cem : Can I talk to Jane, please?

Jim : Sorry, she is out. Why don't you \_\_\_\_\_ in an hour?

- A) take to                      B) call back  
C) send                        D) leave

3. Tom : Do you know how to \_\_\_\_\_ the new smart phones? I am not good with them.

Can : Sure. It's really easy.

- A) use                        B) check  
C) ring                      D) cover

4. Sending a written message by means of a cellular phone means " \_\_\_\_\_ ."

- A) holding on                  B) hanging up  
C) dialing                      D) texting

5. Tim : What's your favourite \_\_\_\_\_ of communication?

Ece : It's texting. It's really easy and cheap.

- A) way                        B) reason  
C) number                    D) main

6. Anne : Which \_\_\_\_\_ should I dial for the police?

Cenk : It's 155 in Turkey.

- A) station                      B) number  
C) country                    D) thought

7. Betty : Sorry, he is out. May I take a message?

Linda : Can you please \_\_\_\_\_ him that Linda called?

- A) know                      B) show  
C) grow                      D) tell

8. It's not \_\_\_\_\_ to shout into your mobile in public places.

- A) news                        B) respectful  
C) rude                        D) promise

9. Kevin : What do you \_\_\_\_\_ about in your messages?

Tu ba : Usually about my life and friends, but sometimes just about everything.

- A) send                        B) see  
C) write                        D) hang up

10. Cathy : May I \_\_\_\_\_ to Mr U ur, please?

Janny : Can you hold on a moment , please. Let me try to connect you.

- A) borrow                    B) buy  
C) text                        D) speak

11. Sam : How does a mobile phone \_\_\_\_\_ work?

Aliye : It uses radio waves to communicate.

- A) user                        B) frequency  
C) network                    D) chance

12. If you need to use your mobile in a public place, \_\_\_\_\_ that you don't disturb the people around you.

- A) put them through          B) express  
C) make sure                  D) make a promise

13. Betty : What should I do now?

Kevin : Now, put the card into the \_\_\_\_\_ and dial the number. That's it!

- A) slot                        B) anger  
C) button                    D) broken

14. I'm sorry. He isn't in his office. Can you please \_\_\_\_\_ later?

- A) ring back                  B) speak to  
C) have time                  D) connect me

15. Please, make sure you have the right number before \_\_\_\_\_ .

- A) spending                  B) dialing  
C) serving                    D) taking

16. Hi, This is Jason Pratt. Could you \_\_\_\_\_ me \_\_\_\_\_ the manager, please? I need to make some complaints.

- A) ring - back                  B) put - through  
C) call - back                  D) take - out

17. Mert : Can I leave a message, please?

Rosy : Yes, \_\_\_\_\_ .

- A) afraid                      B) later  
C) certainly                    D) speaking

18. While making a phone call, especially in public, please be respectful to other people and do not \_\_\_\_\_ them.

- A) be                        B) call  
C) upset                      D) take

19. Jane : Sorry, he has gone out. Can I take a message?

Ash : Yes, please. Can you say that Ash \_\_\_\_\_ ?

- A) saw                        B) depended  
C) changed                    D) rang

20. My preference in \_\_\_\_\_ is usually making a phone call because I can call my friends any time I want.

- A) communication            B) broken  
C) tournament                D) connection



## TEST 4 - VOCABULARY

1. Son : Mom, my brother doesn't want to come to the match. Can you help me \_\_\_\_\_ him, please?

Mom : Certainly. Let's go talk to him together.

- A) manage  
C) persuade
- B) leave  
D) receive

2. David : We're going to Patara on holiday this summer.

Kevin : Can you \_\_\_\_\_ the name? I didn't understand.

- A) admire  
C) feel
- B) repeat  
D) choose

3. Parents should \_\_\_\_\_ the mobile phone etiquette to their children before buying one.

- A) faint  
C) react
- B) explain  
D) prepare

4. You need to push these \_\_\_\_\_ to dial the number you want.

- A) buttons  
C) truths
- B) hands  
D) jokes

5. Kevin : Can you \_\_\_\_\_ me your bike?

Emma : It's in the garden. Just take it.

- A) take  
C) lend
- B) borrow  
D) see

6. Ancient societies \_\_\_\_\_ new and different ways of communication and thinking.

- A) fell  
C) changed
- B) happened  
D) developed

7. Kevin : How many \_\_\_\_\_ can your teacher speak ?

Alex : He can speak two. German and English.

- A) sign  
C) languages
- B) messages  
D) calls

8. Alex : I called Sally 10 minutes ago but she didn't answer it. I think she isn't at home.

Tina : Why don't you leave a message on her \_\_\_\_\_ ?

She can listen to it when she comes home.

- A) pay phone  
C) answering machine
- B) megaphone  
D) printing press

9. Cinemas, theatres or even buses are \_\_\_\_\_, so, while talking on the phone in these places, you shouldn't disturb other people.

- A) printing presses  
C) societies
- B) public places  
D) mobile networks

10. Teens \_\_\_\_\_ prefer using their mobile phones for different ways of communication.

- A) earlier  
C) awesome
- B) loudly  
D) increasingly

11. The new social network is a \_\_\_\_\_ now. Everybody is talking about it.

- A) hot topic  
C) base station
- B) best way  
D) answering machine

12. Tina : Hello, This is Tina. Is Tim there?

Sally : I'm not sure but let me \_\_\_\_\_. Sorry, he isn't in.

- A) spend  
C) check
- B) cover  
D) cause

13. Sam : Can I talk to Mr Drummer, please?

Amy : Sorry, he is in a \_\_\_\_\_. Do you want to leave a message?

- A) station  
C) notice
- B) present  
D) meeting

14. Jane : Why are you speaking so \_\_\_\_\_? I can hear you well.

Julia : But I can't hear you well. I think my phone is broken.

- A) lovely  
C) chance
- B) especially  
D) loudly

15. If the network signal is too low, you cannot \_\_\_\_\_ to the person you are calling.

- A) join  
C) get through
- B) make sure  
D) manage

16. When there is so much information, it is \_\_\_\_\_ to know what is important and what isn't.

- A) unfair  
C) difficult
- B) later  
D) careful

17. Cathy : Your mobile phone is ringing. Are you going to \_\_\_\_\_ it?

Scott : Sorry, I'm busy washing the car. Can you?

- A) know  
C) give
- B) answer  
D) try

18. Seven centuries ago, the printing press \_\_\_\_\_ people to try and find new ways of thinking.

- A) happened  
C) caused
- B) depended on  
D) held on

19. If something is disguised, you often may not \_\_\_\_\_ it because you cannot see it.

- A) notice  
C) make
- B) transmit  
D) happen

20. Today, everybody sends and \_\_\_\_\_ a lot of messages by means of mobile apps like Whatsapp or Instagram.

- A) explains  
C) disturbs
- B) joins  
D) receives

## TEST 5 - VOCABULARY

1. Son : Where is Jack?

Mom : He \_\_\_\_\_ something about going to the supermarket to do some shopping.

- A) changed B) hung up  
C) said D) picked up

2. If you do not \_\_\_\_\_ your thoughts and feelings properly, you can feel anger and then get sad.

- A) wait B) express  
C) lend D) try

3. Tina : Where did you \_\_\_\_\_ on your last holiday?

Amy : Oh! We went to Austria to ski.

- A) stay B) take  
C) travel D) show

4. Pushing the buttons on a telephone to make a phone call means " \_\_\_\_\_ ."

- A) picking B) adding  
C) dialing D) washing

5. If people are upset or disturbed in a public place by your making a call, you should \_\_\_\_\_ your mobile phone.

- A) make sure B) ring back  
C) pick up D) switch off

6. On the Internet, we give information to other people. We \_\_\_\_\_ get information about different subjects.

- A) connection B) also  
C) earlier D) by means of

7. Cem : Hey! Where are you going?

Tom : I'm \_\_\_\_\_ my mobile phone \_\_\_\_\_ the shop. I think it's broken. Fancy coming along?

- A) backing - up B) depending - on  
C) meeting - up D) taking - to

8. Benny : You are \_\_\_\_\_ too much time in front of the TV. Why don't you start studying for your exams?

Jenny : OK. I'll start tomorrow. Alright?

- A) showing B) passing  
C) falling D) spending

9. In the 14th century, by means of the printing press, people developed new ways of thinking and \_\_\_\_\_ their lives.

- A) changed B) said  
C) saw D) talked

10. Sam : I can't make a phone call. Is the network signal always low in this \_\_\_\_\_ ?

Rose : Yes, and sometimes that's a huge problem.

- A) wave B) cover  
C) area D) joke

11. Making or receiving phone calls in the cinema is \_\_\_\_\_ .

- A) rude B) own  
C) excited D) excellent

12. Tina : What's the matter with your sister?

Jane : She's got the flu.

Tina : Sorry to \_\_\_\_\_ that. I hope she'll get better.

- A) think B) hear  
C) give D) miss

13. Human communication is \_\_\_\_\_ because we have languages to express ourselves in different ways.

- A) broken B) easy  
C) special D) unfair

14. If you want to have a great \_\_\_\_\_ with other people, first, you should be polite to them.

- A) controller B) connection  
C) conversation D) language

15. Ali : We are hungry and going out to eat something.

Maybe hamburgers or pizza. Fancy coming along?

Jay : \_\_\_\_\_. I'm hungry, too.

- A) In fact B) Never mind  
C) Of course D) Next time

16. Rose : Mom, I've passed all my tests. I feel terrific.

Mom : \_\_\_\_\_ ! Let's tell your father the happy news.

- A) Congratulations B) Most of all  
C) Actually D) Increasingly

17. Jim : Is your mobile phone \_\_\_\_\_ ?

Tim : I'm not sure. Why?

Jim : We're at a concert. Switch it off, please.

- A) under B) on  
C) behind D) easy

18. In public places, you should \_\_\_\_\_ the number of messages or phone calls you send or receive because they can disturb and upset other people.

- A) limit B) need  
C) admire D) notice

19. Jill : How do you feel when people are \_\_\_\_\_ ?

Jim : I feel so much anger when that happens.

- A) terrific B) unfair  
C) user D) true

20. When children are \_\_\_\_\_ , parents are always worried about them.

- A) anger B) later  
C) late D) certain

## TEST 6 - VOCABULARY

1.-25. sorularda verilen kelimenin yakın ya da e anlamlısını seçin.

## 1. get well

- A) call  
C) feel better  
B) send  
D) receive better

## 2. keep in touch

- A) connect  
C) concern  
B) contact  
D) text a message

## 3. engaged

- A) in use  
C) hard  
B) hold on  
D) close

## 4. wait on the phone

- A) hang up  
C) pick up  
B) hold on  
D) close

## 5. actually

- A) most of all  
C) maybe  
B) in fact  
D) kind

## 6. upset

- A) limit  
C) disturb  
B) receive  
D) pass

## 7. transmit

- A) wait for a signal  
C) send a signal  
B) receive a signal  
D) contact a person

## 8. sophisticated

- A) out of order  
C) ancient  
B) take out  
D) high-technology

## 9. pick up the phone

- A) switch off the phone  
C) answer the phone  
B) buy the phone  
D) send the phone

## 10. broken

- A) on  
C) main  
B) out of order  
D) persuade

## 11. exchange

- A) give and receive  
C) come and go  
B) buy and take  
D) spend and have

## 12. join

- A) see  
C) take  
B) change  
D) attend

## 13. tell

- A) share  
C) say  
B) cover  
D) admire

## 14. ring back

- A) back up  
C) pick up  
B) call back  
D) depend on

## 15. certainly

- A) of course  
C) afraid  
B) sorry  
D) actually

## 16. huge

- A) very good  
C) very big  
B) very slow  
D) very high

## 17. disguise

- A) check  
C) give  
B) feel  
D) hide

## 18. now

- A) next  
C) at the moment  
B) in the afternoon  
D) at night

## 19. hang up

- A) send a written message  
C) telephone or write  
B) put the phone down  
D) a short note

## 20. communicate

- A) manage  
C) keep in touch  
B) cover  
D) network

## 21. unique

- A) very glad and happy  
C) really unbearable  
B) very special or unusual  
D) really ridiculous

## 22. text a message

- A) leave a message  
C) cause a message  
B) send a message  
D) add a message

## 23. very old

- A) accident  
C) also  
B) again  
D) ancient

## 24. available

- A) important  
C) out  
B) present  
D) controller

## 25. connect

- A) put through  
C) hold on  
B) communicate  
D) manage